

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

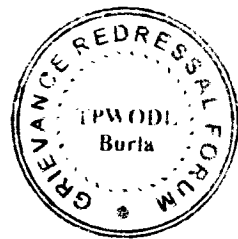
Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/SEED/ (Final Order)/ 2155 (4)

Date: 30/11/2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/729/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Md.Kazim At/Po-Near NCC Officer's Mess, Sarлакani,Dhankauda, Dist- Sambalpur-768006		4161-3210-0381	9938188664
3	Respondent/s	SDO (E), Bhutapada, TPWODL,Sambalpur			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	07.10.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	07.10.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			



Heard

For the Complainant- Md. Kazim

Represented by Ayab

For the Respondent - SDO(Elect.), Bhutapada, TPWODL.

GRF Case No- BRL/729/2024

(1) Md. Kazim

At/Po-Near NCC Officer's Mess,

Sarlakani, Dhankauda,

Dist- Sambalpur-768006

Consumer No.- 4161-3210-0381

COMPLAINANT

VRS

(1) SDO(Elect.), Bhutapada, TPWODL

OPPOSITE PARTY

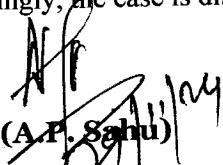
The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.


Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


(B. Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Md. Kazim, At/Po-Near NCC Officer's Mess, Sarlakani, Dhankauda, Dist- Sambalpur-768006.
(2) Sub-Divisional Officer (Elect.), Bhutapada, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II; Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM
Qtr. No-SD-6/2, Sourav Vilhar, Near N.A.C. College
BURLA, Dist-Sambalpur-768017. Tel./Fax:- 9437057238
E-mail: wesco_grf@yahoo.in

GRIEVANCE REDRESSAL FORUM
Received

Complaint No. _____

No.....
Dt.....
TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.
MD. KAZIM
Near, NCC officers Mess
416132100381
99981-88664.
- (2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.
ESO Brookshell
- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Billing dispute when March 15 to November 16 and July 21 to June 24.

- (4) Relief sought for.
Bill Revision
- (5) Any interim relief sought for, pending final decision.
- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.
- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
Verbal complain time to time
- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: -
Date: -

Sambalpur
07.10.2024.

A+UB
Signature of the Applicant

Ayub Bho - Consumer